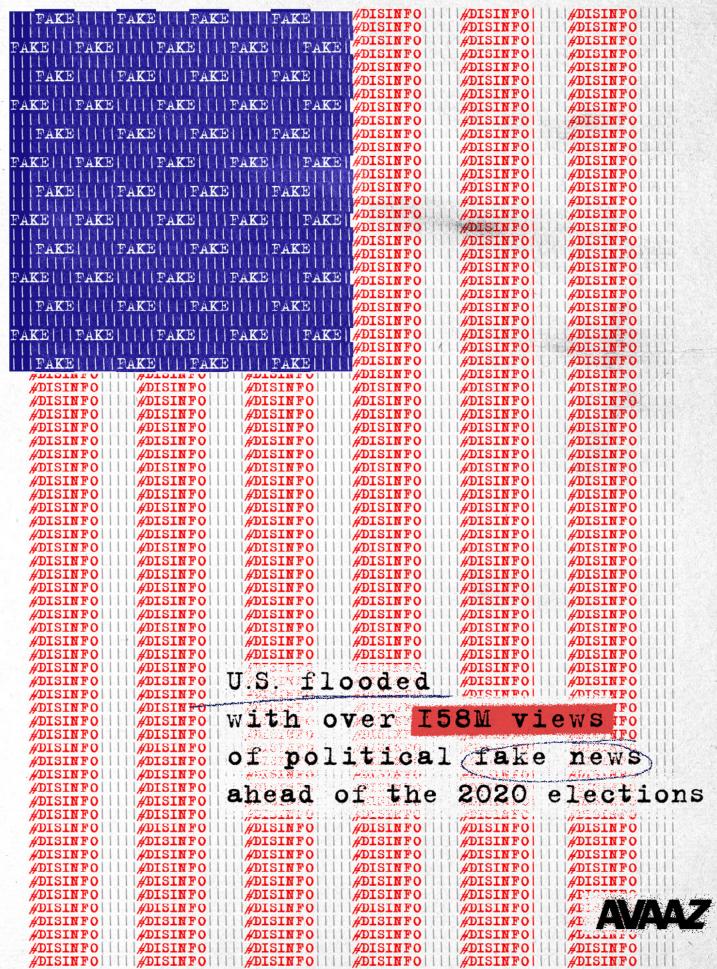
US 2020: ANOTHER FACEBOOK DISINFORMATION ELECTION?



AVAZ

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U.S. flooded with over **158M** views of political fake news ahead of the 2020 elections

November 5th, 2019

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SUMMARY What the Study Shows

One year out from the US 2020 elections, a new Avaaz investigation has uncovered a tsunami of political "fake news" flooding US citizens on Facebook. Politically relevant disinformation was found to have reached over 158 million estimated views, enough to reach every reported registered voter in the US at least once.

The research team focused on collecting the most viral Facebook posts over a ten-month period, between January 1 and October 31, 2019. Our team then analyzed the top 100 fake news stories about US politics still online on the platform, which, collectively, were posted over 2.3 million times. Avaaz only included examples that had already been fact-checked and debunked by reputable US fact-checking organizations at the time of our study.

The 2016 US elections raised public awareness of disinformation as one of the most serious

threats to healthy public discourse, free and fair elections, and democratic stability worldwide. Top Facebook executives, including Mark Zuckerberg, announced immediate action to reduce the spread of harmful disinformation on the platform.²

However, our investigation shows that Facebook's measures have largely failed to reduce the spread of viral disinformation on the platform. To the contrary, they might have even allowed it to grow: one year before Election Day, the most viral fake news about US politics were able to reach more users than what was reported from three to six months preceding the 2016 elections.³

Without immediate and decisive action, we expect the US 2020 elections to be, once again, severely impacted by disinformation.

Our analysis shows that:

- One year ahead of the US 2020 elections, the top 100 fact-checked political fake news stories have been posted over 2.3 million times and reached an estimated 158.9 million views and 8.9 million interactions (likes, comments, and shares).
 - To put this into perspective: Avaaz found enough disinformation to reach each of the 153 million registered voters in the 2018 midterm elections⁴ once.
 - The number of views of the 100 fakes across the platform is more than twice the 59.7 million estimated views of the official Facebook pages of the Republican Party (GOP) and the Democratic Party (Democrats)⁵ in 2019.
- The number of views and interactions for the most viral fake news stories spiked in the last 3 months of our research, coinciding with the increased pace of the US 2020 presidential race (August 1 - October 31, 2019):
 - 86 million estimated views of disinformation in the last 3 months, which is more than 3 times as many as during the preceding 3 months (27 million).

- When adapting our methodology to only consider the top 20 fake news stories,⁶ the number of interactions on fake news in the last 3 months 4.6 million appears to be 1.5 times more than reported in the period 3 to 6 months before the 2016 elections by the media 3.1 million-.
- Negative fake news stories account for 91% of our sample:
 - 62% of the disinformation in our sample were against Democrats/Liberals, reaching over 104 million views out of the 158 million total views.
 - 29% of the disinformation in our sample were against Republicans/ Conservatives, reaching 49 million views.
- Only 9% of the disinformation stories in our sample were "positive". All of them were pro-Republicans/Conservatives, reaching 5 million views.
- Most of the fake news sources were individuals (39%) or non-official political pages (35%). Alternative media accounts for 19% of the fakes, politicians for 6%, and mainstream media for 1%.

Some of the most shocking fake news stories analyzed in this report include:

- The false claim that Trump's grandfather was a pimp and tax evader and his father was a member of the KKK (over 29 million estimated views)
- The false claim that Nancy Pelosi diverted billions of dollars to cover the costs of the impeachment process (over 24 million estimated views)
- The false claim that Democratic Representative Ilhan Oman attended an Al-Qaeda training camp (over 77k estimated views)
- The false claim that a Trump supporter was mocking a dead migrant child (over 99k estimated views)
- The false claim that Joe Biden called Trump supporters the "Dregs of Society" (over 4 million estimated views)

These findings can only be seen as the tip of the iceberg of disinformation ahead of the US 2020 elections. Avaaz only analyzed the top 100 political fake news on Facebook, that were fact-checked and debunked by reputable US fact-checking organizations. Further analysis into the spread of disinformation on the platform, as well as on YouTube, Twitter, Instagram and WhatsApp should be carried out immediately to reveal more of what lies below the surface of this tidal wave approaching the horizon of the US 2020 elections.

However, the US 2020 elections and other future elections around the world can still be saved from disinformation. To do so, Avaaz is calling on Facebook and all other social media platforms to immediately implement "Correct the Record", which means working with independent fact-checkers to ensure that EVERY user who has seen or interacted with false information is notified and offered a correction. This solution is proven to work and would tackle disinformation while preserving freedom of expression, as "Correct the Record" provides transparency and facts without deleting any content.

THE DATA Over 158M Views of Disinformation

Avaaz's investigation selected the 100 fake news stories about US politics that had the biggest amount of interactions⁷ and had already been debunked by major US fact-checking agencies.

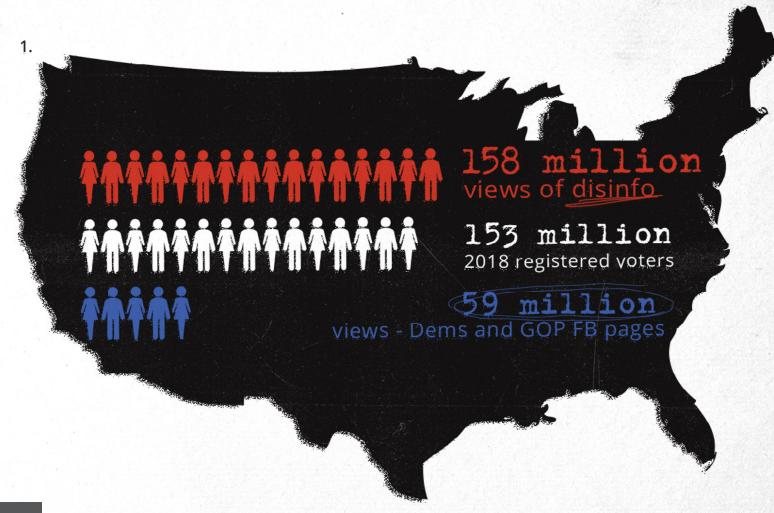
Those stories were **shared over 2.3 million times on Facebook**, and mainly targeted political figures and parties across the

political spectrum. Between January 1 and October 31, 2019, they **reached over 158.9 million estimated views.**

All of the disinformation pieces analyzed in this report have been fact-checked by independent US fact-checking organizations including <u>Snopes</u>, <u>Politifact</u>, <u>FactCheck.org</u>, and <u>Lead Stories</u>.

To understand the scale of the reach of disinformation detailed in this report, in Image 1 we compare the estimated 158,908,992 views of disinformation we found with

- 153,066,000 registered voters for the 2018 midterms⁸, meaning we found enough disinformation to reach every registered voter at least once.
- 59,717,750 estimated views in 2019⁹ for the official Facebook page of the Republican Party (GOP) (2,162,452 likes) and Democratic Party page (Democratic Party) (1,595,689 likes). The disinformation content we found therefore reached more than twice the total number of views of these two pages combined in 2019.



In Image 2, we analyze how much of this disinformation is targeting Democrats/Liberals or Republicans/Conservatives:

- 62% of political fake news stories in our sample were against Democrats/Liberals, reaching over 104 million views out of the 158 million total views.
- 29% of political fake news stories in our sample were against Republicans/Conservatives, reaching 49 million views.
- 9% of political fake news stories were pro Republicans/ Conservatives, reaching
 5 million views.
- None of political fake news stories were pro Democrats/ Liberals.

VIEWS OF DISINFORMATION

FOR DEMOCRATS AND REPUBLICANS
Total estimated views of content that targeted each political party

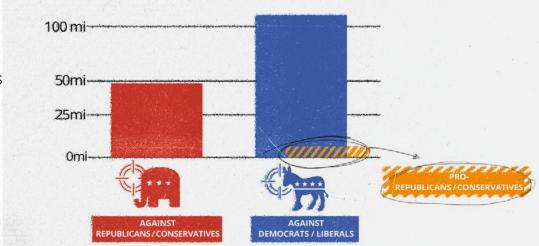


Image 3 shows every fake news item in our database as a circle, labeling in blue those targeting the Democrats, those targeting the Republicans in red, and those that are pro-Republican in orange. The higher the estimated views, the larger the size of the circle.

2.

DISINFORMATION POSTED ON PACEBOOK THAT TARGETED DEMOCRATS AND REPUBLICANS

Each dot represents one piece of content sized according to the estimated views Trump's wall v. Obamacare website Coroner in Epstein suicide worked for Clintons Trump's grandfather was a pimp and tax evader AOC's motorcycle ban Democrat's vote Pelosi's son for Medicare and Ukraine Pelosi diverting for illegals Social Security money Omar secret fundraisers Islamic Groups Trump supporters Trump getting are 'dregs of Society' Pence impeached

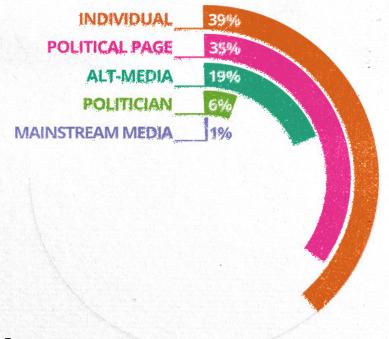
Image 4 shows the main targets of disinformation. Each circle represents the person or group targeted in the post. Circle sizes correspond to the number of times they were targeted. Blue circles are against Democrats/Liberals, red ones against Republicans/ Conservatives, orange ones are Pro-Republicans/ Conservatives. We found no fake news positively targeting Democratic targets.



In Image 5, we analyze the sources of political disinformation. We identified 5 main categories: political pages (which includes non official partisan pages and activists pages with a clear political position), politicians (when the source was a person affiliated to a political party or an official party page), alternative media, mainstream media and individuals when the source were personal profiles. Individuals and non-official political pages are the biggest sources for sharing or creating the viral fake news in our database.

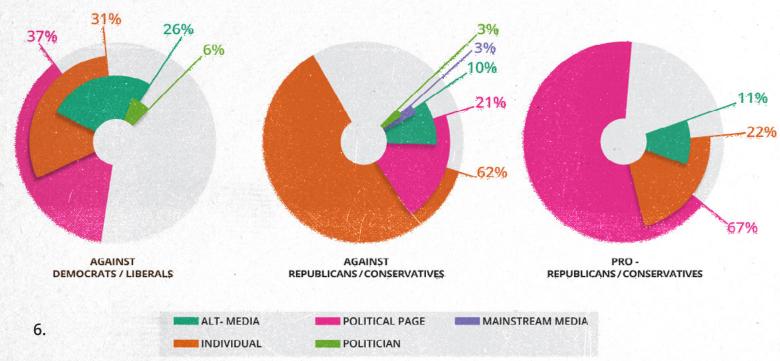
CATEGORY OF FACEBOOK ACCOUNTS THAT WERE SOURCES OF DISINFORMATION

Number of accounts in each category that shared disinformation



■ In Image 6, we break down the sources of disinformation according to the corresponding political targets. While fake news against Democrats/Liberals appear to be mainly driven by political pages (37%), those against Republicans/Conservatives are mainly posted by individuals (62%)

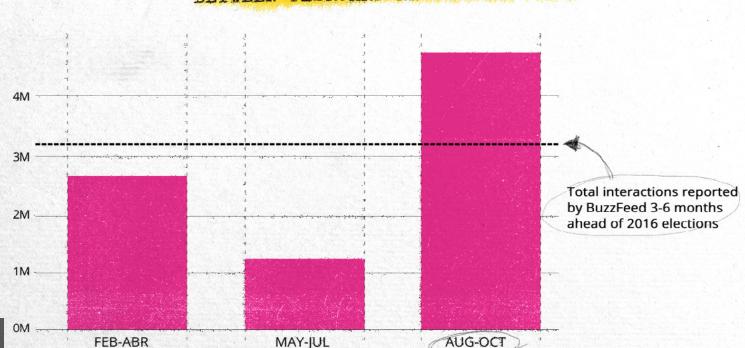
TYPES OF FACEBOOK ACCOUNTS THAT TARGETED EACH POLITICAL PARTY WITH DISINFORMATION



In Image 7, in order to be able to compare our findings with a similar study by Buzzfeed about the 2016 elections¹⁰, we apply the same methodology restricting our analysis to the 20 fake news items with the biggest amount of interactions between February and April, May and July, and August and October. This not only shows a spike of disinformation in the last three months, but also that the number of fake news interactions in this timeframe - **4.6 million - appears to be 1.5 times more than Buzzfeed's analysis identified in the period 3 to 6 months before the 2016 elections¹¹ - 3.1 million. In 2016, Buzzfeed also reported a further spike in the last 3 months before Election Day, with 8.7 million interactions, which highlights the threat we are facing ahead of 2020 elections.**

7. AMOUNT OF DISINFORMATION INTERACTIONS

BETWEEN FEBRUARY AND OCTOBER 2019



The table below shows the 20 most-viewed fake news stories for the investigation period. The full list of the 100 most viewed fake news can be found in the Annex.

Table 1 Top 20 Fake News Stories, by Number of Estimated Views

We have provided the post link of the top sharer of each story so it can be viewed in context. For clarity, the "estimated views" and interactions are based on the cumulative CrowdTangle data for each post across the pages, groups and profiles featuring the post on Facebook. The estimates do not represent the views or interactions solely for the account associated with the link provided for each post.

NAME OF FAKE NEWS ITEM	INTERACTIONS	ESTIMATED VIEWS	DISINFO POST	ARCHIVED LINK	FACT-CHECK
Trump's grandfather was a pimp and tax evader; his father a member of the KKK	1,638,165	29,202,552.80	https://www.facebook. com/ImpeachTrumpPledge/ posts/2252551004987012	http://archive.fo/ gdhbu	https://hoax-alert.leadstories.com/3470948-fake-news-no-proof-trumps-grandfather-was-pimp-father-member-of-KKK.html
Nancy Pelosi diverting Social Security money for the impeachment inquiry	1,380,350	24,606,644.49	https://www.facebook.com/ groups/281034185580013/ permalink/1039159603100797	http://archive.fo/ O5eOv	https://www.politifact.com/facebook-fact- checks/statements/2019/oct/11/viral-image/ no-nancy-pelosi-didnt-divert-social-security- money/
AOC proposed a motorcycle ban	694,504	12,380,492.64	https://www.facebook. com/southernwarcry1/ posts/2958498247708620	http://archive.fo/ MWpcT	https://www.snopes.com/fact-check/aoc- motorcycle-ban/
Trump Is Now Trying To Get Mike Pence Impeached	610,836	10,888,995.03	https://www.facebook.com/ RealDLHughley/posts/3552795224762789	http://archive.fo/ XLLCO	https://www.truthorfiction.com/trump-is- now-trying-to-get-mike-pence-impeached- claim/
Ilhan Omar Holding Secret Fundraisers With Islamic Groups Tied to Terror	523,263	9,327,885.40	https://www.facebook.com/ actforamerica/posts/10156058704561364	http://archive.fo/ xMSiO	https://www.snopes.com/fact-check/ilhan- omar-fundraisers-groups/
'BREAKING: Nancy Pelosi's Son Was Exec At Gas Company That Did Business In Ukraine	480,309	8,562,171.05	https://www.facebook.com/va.shiva. ayyadurai/posts/2600625639993938	http://archive.fo/SyKIC	https://www.snopes.com/fact-check/pelosi- jr-ukraine/
Democrats Vote To Enhance Med Care for Illegals Now, Vote Down Vets Waiting 10 Years for Same Service	452,655	8,069,200.32	https://www.facebook.com/ theconservativetribune/ posts/2749359908475861?tn=-R	http://archive.is/ bP9dL	https://www.snopes.com/fact-check/dems- immigrants-vets-health/
Tim Allen quote Trump's wall costs less than the Obamacare website	321,353	5,728,560.89	https://www.facebook.com/ ChairmanSizer/photos/a.9065763294201 69/2445875505490236/?type=3&theater	http://archive.fo/ MtJZR	https://www.truthorfiction.com/tim-allen- meme-obamacare-website-costs-more-than- trumps-wall/
NYC coroner who declared the death of Jeffrey Epstein a suicide made half a million dollars a year working for the Clinton Foundation until 2015	300,197	5,351,425.98	https://www.facebook.com/permalink. php?story_fbid=206173697036654& id=100029320762365	http://archive.is/ Xab96	https://www.truthorfiction.com/did-the- coroner-who-declared-jeffrey-epsteins- death-a-suicide-work-for-the-clinton- foundation-until-2015/
Joe Biden Calls Trump Supporters "Dregs of Society"	252,158	4,495,064.48	https://www.facebook.com/LifeNews/ posts/10157489057978598	http://archive.is/ uM8RE	https://hoax-alert.leadstories.com/3470951- fake-news-joe-biden-did-not-call-trump- supporters-dregs-of-society.html
Mitch McConnell campaign essentially says boys will be boys after Alexandria Ocasio-Cortez blasts disturbing groping pic	144,694	2,579,370.32	https://www.facebook. com/OcasioCortez/ posts/2328176200606384?_tn_=-R	http://archive.is/ foD17	https://hoax-alert.leadstories.com/3470772-fake-news-mitch-mcconnell-campaign-did-not-say-boys-will-be-boys.html
Bernie Sanders Says Christianity Is An Insult To Muslims	134,097	2,390,464.16	https://www.facebook. com/JudgeJeanineFans/ posts/974898789522308	http://archive.is/ WJdXs	https://hoax-alert.leadstories.com/3470378-fake-news-78.html

Democrats Wrote to Ukraine in May 2018, Demanding It Investigate Trump	132,590	2,363,599.81	https://www.facebook. com/DonaldTrump/ posts/10163200358345725?_ tn_=-R	http://archive.fo/ mdeov	https://www.snopes.com/fact-check/dems- ukraine-trump-investigate/
Sex ed: MN Democrats Vote For Elementary School Pornography	120,367	2,145,707.96	https://www.facebook.com/ DeplorableHousewives/ posts/476687822871609	http://archive.fo/ H9Xty	https://hoax-alert.leadstories.com/3470515-fake-news-mn-democrats-did-not-vote-for-elementary-school-pornography.html
Trump claims (several times) that Democrats don't mind "executing babies after birth" - Ex 2	116,078	2,069,250.61	https://www.facebook. com/DonaldTrump/ posts/10163076317475725? tn =-R	http://archive.is/azslK	https://www.politifact.com/truth-o-meter/ statements/2019/feb/28/donald-trump/ fact-checking-donald-trumps-tweet-saying- democrats/
Olive Garden is funding Trump 2020 election	113,013	2,014,612.75	https://www.facebook.com/ silviamargarita.tineobrito/ posts/10220272607904532	http://archive.ph/ PLTyM	https://www.politifact.com/facebook-fact-checks/statements/2019/oct/28/facebook-posts/no-olive-garden-not-funding-president-trumps-re-el/
AOC quote about billionaires	104,998	1,871,734.31	https://www.facebook.com/ turningpointusa/photos/a.3768027823 68444/2068130356569003/?type=3&t heater	http://archive.is/ oScXP	https://www.snopes.com/fact-check/aoc-alexandria-ocasio-cortez-wrong-billionaires/
Trump claims (several times) that Democrats don't mind "executing babies after birth" - Ex 1	98,834	1,761,852.50	https://www.facebook.com/ DonaldTrump/photos/a.488852220724/1 0162213078150725/?type=3&theater	http://archive.fo/ wL4EF	https://www.politifact.com/truth-o-meter/ statements/2019/feb/28/donald-trump/ fact-checking-donald-trumps-tweet-saying- democrats/
Trump asking to forward an email about 'The Trump Rules'	98,685	1,759,196.37	https://www.facebook.com/ photo.php? fbid=10206425810761674&set=a. 1532653173865&type=3&theater	http://archive.is/ G4PHE	https://www.politifact.com/facebook-fact-checks/statements/2019/oct/25/viral-image/no-trump-isnt-asking-you-forward-email-about-trump/
Democratic Party Passes Resolution Against Christianity	96,745	1,724,613.19	https://www.facebook.com/ groups/235812096861618/ permalink/869677060141782	http://archive.is/ Wicco	https://www.truthorfiction.com/did-the- democratic-party-pass-a-resolution-against- christianity/

FAKE NEWS STORIES_Five Case Studies

This chapter presents a selection of some of both the most shared and the most absurd fake news from this investigation - it also shows the breadth of disinformation analyzed in this report. Each item has a summary of the fake news story, its reach, and a short summary from a fact-checking organization debunking the events depicted in the posts.

1. Trump's grandfather was a pimp and tax evader;

his father a member of the KKK¹²

AGAINST REPUBLICANS/CONSERVATIVES



Trump's grandfather was a pimp and tax evader; his father a member of the KKK

1 8 448

157 Comments 156K Shares

Disinformation: This post was shared by "ImpeachTrump" on February 18, 2019. The article¹³, written by the American Herald Tribune in December 2015, asserts that Trump's grandfather was a pimp and a tax evader, and that his father was a KKK member.

Reach: 29,202,553 estimated views

Fact check: rated FAKE NEWS by Lead Stories: "Donald's Trump's paternal grandfather Frederick Trump accumulated his initial wealth by owning restaurants and hotels in Seattle and the Yukon. [...] Trump's father Fred Trump was detained at a KKK protest in the Queens borough of New York City, but he was released without charges, according to a New York Times clipping from June 1927. The report did not say he was a member of the KKK and there is no evidence otherwise that he was in the group. As for tax evasion by the grandfather, the article in question offers no details or sourcing."

2. Nancy Pelosi diverting Social Security money for the impeachment inquiry¹⁴ ¹⁵





Disinformation: The post, shared by an individual in a <u>public group</u>¹⁶, claims that Pelosi stole billions of dollars to cover the costs of Donald's Trump's impeachment process. The post shared a link to an article from <u>potatriotsunite.com</u>¹⁷.

Reach: 24,606,644 estimated views

Fact check: rated PANTS ON FIRE by Politifact: "No, Nancy Pelosi didn't divert Social Security money for the impeachment inquiry. House Speaker Nancy Pelosi recently drew the ire of some Facebook users as they reacted to a headline claiming she was tapping Social Security funds for the impeachment inquiry. We searched for *real* news coverage of Pelosi diverting Social Security money for the impeachment inquiry, but none exists."

3. Ilhan Omar at an Al-Qaeda training camp¹⁸

6 Comments 4.2K Shares

AGAINST DEMOCRATS/LIBERALS

Here is your precious Muslim congresswoman at a Al' Qaida training camp in Somalia. She is trying to get this picture blocked and me banned for posting it. Facebook has banned me twice because pic is considered offensive?

Please retweet pic...



Tweet your reply

110

Disinformation: The post, which is a screenshot from a tweet, claims that the woman in the picture checking her gun is the Somalia-born Congresswoman Ilhan Omar. It reads: "Here is your precious Muslim congresswoman at a Al' Qaida training camp in Somalia" in an attempt to to connect Omar to the terrorist group.

Reach: 77,313 estimated views

Fact Check: rated PANTS ON FIRE by <u>Politifact</u>: "The photo, while authentic, was taken in 1978, about three years before Omar was born in 1981. The Associated Press image that appears in the Facebook post was taken at a military training campus in the city on Feb. 25, 1978."

The Avaaz team is aware this post has a small label incorporating "Satire", but it is in a font size so small that it barely registers. This and the two other similar examples have been deliberately included on this report because the clear danger they present to national democractic debates. The fact that all three examples went viral and major fact checkers were compelled to debunk them as "false", clearly indicates that once viral on social media, so-called "satire" can easily be interpreted as real news. The use of "satire" can yet be another tactic of disinformation, as it has been widely reported by BBC, Poynter, and Punditfact. http://archive.fo/O5eOv

4. Trump supporter mocking dead migrant child¹⁹



Disinformation: On July 5 2019, a Facebook user posted a photo claiming a Trump supporter was mocking the death by drowning of two migrants.

Reach: 99,204 estimated views

Fact check: rated FALSE by PolitiFact: "This Facebook post claims that the woman in the picture is a Trump supporter "mocking a dead child." We don't know the woman's political affiliation. But it's clear from reporting and her own words that she is not mocking a dead migrant child. Rather, she talks about how she's saddened by what's happening at the border, and how we should celebrate the United States as a country of immigrants."

5. Joe Biden calls Trump supporters the "Dregs of Society"²⁰



AGAINST DEMOCRATS/LIBERALS

Disinformation: The post by <u>Life News article</u>²¹ claims that Biden called Trump supporters the "dregs of society" during a speech held in September 2018.

Reach: 4,495,064 estimated views

Fact check: rated FAKE NEWS by Lead Stories: "Did Joe Biden call Trump supporters the "dregs of society"? No, that's not true: The former vice president referred to "forces of intolerance" who "remain determined to undermine and roll back the progress" as the "dregs of society" in a speech to the annual Human Rights Campaign dinner in Washington, D.C., in September 2018. But Biden said they were "a small percentage of the American people," and he said nothing to indicate he was talking about a large block of Donald Trump supporters."

Avaaz's team of data scientists and researchers used a combination of Facebook's public data, analytics tools like CrowdTangle, independent US fact-checking organizations, and statistical modelling to arrive at what we believe provides a credible, though conservative, picture of the reach and impact of the most shared and fact-checked political fake news stories in the US one year ahead of the US 2020 elections.

Time frame: We focused our Facebook research on content that was still being shared by, or available on public pages, groups, or profiles, from January 1 to October 31, 2019.

Scope: Research, collection, and analysis of the top 100 political fake news items based on the number of interactions, fact-checked by reputable US fact-checking organizations, stories focused on political candidates and parties across the political spectrum in the United States. The team examined Facebook posts shared by pages, groups, and profiles, containing text, images, videos, or links to external web pages.

Fake news sources and selection criteria definition: To identify the fake news for our analysis, we collected posts related to US politics that contained "verifiably false or misleading information", as assessed by reputable fact-checking organizations, "with the potential to cause public harm, for example by undermining democracy or public health or encouraging discrimination or hate speech." The US fact-checking organizations included: Snopes, Politifact, FactCheck.org, Lead Stories and Truth or Fiction.

Assessment of disinformation and fake **news included in this study:** Independent US fact-checking organizations provide differing levels of assessment and differing labels²². In our study, we included the 100 top fake news stories which were assessed as false, mostly false, or had similar ratings to this effect. We only included "mostly false" stories if they met our definition above, for example the exaggerated claims that connected Hillary Clinton to Russian funding and uranium deals, and the claims that the whole Trump family has been 'disallowed' from operating charities in New York. These types of posts are based on shreds of truth, with so much exaggeration and false elaboration thrown in that both the headlines and the posts' content are deeply misleading.

We also included content assessed as "miscaptioned" or "misquoted" where the miscaptioning or misquoting would mislead - such as the <u>infamous viral picture</u>²³ of a young man drunkenly peeing his pants, falsely identified in the caption as Beto O'Rourke.

If content has received an "unproven"²⁴ label by one fact-checking organization, we have examined the full context of the post, and only included these where they met the selection criteria defined above²⁵.

Viewership calculation: Facebook discloses the number of views for videos, but for posts containing only text and image content the platform displays only the number of shares, likes and comments. Therefore, in order to estimate viewership for text and image content, we designed a metric based on the publicly available statistics of the Facebook pages creating or sharing the disinformation pieces in our report. For each page, we took into account the total number of owned and shared video views between January 1 and October 31, 2019, and then divided it by the total number of owned and shared video interactions.

Facebook reports a "video view" after only three seconds, while an image or text can be considered as "viewed" and having an actual impact in under three seconds. Therefore, the estimation of total views in this study is probably lower than the content's actual total viewership.

Step 1: Views/interaction ratio calculation: We computed a view/interaction ratio for all the pages that shared the selected disinformation stories and had published at least 10 videos (both owned and shared) between January 1 and October 31, 2019. The ratio was computed by dividing the total video views by total video interactions. After computing all the individual ratios, we then computed a global views/ interaction ratio of 17.83 through a weighted average of all the pages's ratio, where the weight was proportional to the interactions gathered by the fake news published by that page.

Step 2: Total views calculation: For each piece of disinformation, we multiplied our views/ interaction ratio of 17.83 per the number of interactions for that posts or web links provided by CrowdTangle. Adding all those estimated views together we obtain the final estimate of 158,908,992 views.

The disinformation uncovered in this report, as well as the tidal wave of fake news undoubtedly still to come, will wreak havoc on the electoral process much like in 2016. The vast majority of the millions of US citizens exposed to it will never know that they have seen fake news, or see factual corrections.

But the solution to this problem is simple: Platforms must themselves work with fact-checkers to "Correct the Record" by distributing independent third party corrections to EVERY SINGLE PERSON who saw the false information in the first place. Newspapers publish corrections on their own pages, television stations on their own airwaves; platforms should do the same on their own channels. No one else can do it. This solution would tackle disinformation while preserving freedom of expression, as Correct the Record only adds factually corrected information, and does not require the platforms to delete any content.

Facebook also claims to slow down the dissemination of fake news once fact-checked²⁶, but this report clearly shows that **this is not sufficient to prevent lies from going viral**. Correct the Record can fill this gap by going back to the users who have seen the false information

and offering them factually correct information on the issue concerned.

Avaaz believes that Correct the Record is likely the most powerful action online platforms can take ahead of the upcoming US elections to restore the public's trust and keep the tidal wave of disinformation at bay. TIME Magazine has called it a "radical new proposal [that] could curb fake news on social media."

Multiple peer-reviewed studies prove that effective corrections can reduce and even eliminate the effects of disinformation. Studies attempting to replicate the often discussed "backfire effect" - where corrections further entrenched false beliefs - have instead found the opposite to be true. Meanwhile, researchers are converging best practices for effective corrections.

Correcting the record would be a five-step process:

- **1- Define:** The obligation to correct the record would be triggered where:
- Independent fact checkers verify that content is false or misleading;
- A significant number of people e.g., 10,000 viewed the content.
- 2 Detect: Platforms must:
- Proactively use technology such as AI to detect potential disinformation with significant reach that could be flagged for fact-checkers;
- Deploy an accessible and prominent mechanism for users to report disinformation;
- Provide independent fact checkers with access to content that has reached a wide audience e.g., 10,000 or more people.

- **3 Verify:** Platforms must work with independent, third-party verified fact-checkers to determine whether reported content is disinformation.
- **4 Alert:** Each user exposed to verified disinformation should be notified using the platform's most visible and effective notification standard.
- **5 Correct:** Each user exposed to disinformation should receive a correction from the fact-checkers that is of at least equal prominence to the original content, and that follows best practices.

Online platforms should also, within a reasonable time after receiving a report from an independent fact-checker regarding disinformation with significant reach, take steps to curtail its further spread.

Avaaz has deployed anti-disinformation teams in Europe, Brazil, India (the Assam region), and Canada with the goal of detecting and making public disinformation on social networks and the internet. Our work on disinformation is rooted in the firm belief that fake news proliferating on social media is a threat to democracies, the health and well-being of communities, and the security of vulnerable people. In the context of the upcoming 2020 elections, the Avaaz anti-disinformation team is now also monitoring disinformation in the US, and these are the first findings from those investigative efforts.

Avaaz reports openly on what it finds, so it can alert and educate social media platforms, regulators, and the public, and so it can more effectively advocate for smart solutions to defend the integrity of elections and our democracies from disinformation.

Note: If any mistakes were found after reading this report, please do let us know

by getting in touch with our media team:

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Endnotes

- Reported registered voters in 2018 (see Table 2, "All races"): https://www.census.gov/data/tables/time-series/demo/voting-and-registration/p20-583.html
- 2 https://www.youtube.com/watch?v=wsUhyiO31DY
- Reported by Buzzfeed, available at: https://www.buzzfeednews.com/article/craigsilverman/viral-fake-election-news-out_performed-real-news-on-facebook
- 4 Reported registered voters in 2018 (See under Table 2, "All races") https://www.census.gov/data/tables/time-series/demo/voting-and-registration/p20-583.html
- 5 http://archive.ph/8Lxyn
- 6 To match the number of fake news analyzed in a previous study about the 2016 elections by Buzzfeed.
- 7 "Interaction" is defined as the total number of reactions + comments + shares
- 8 Reported registered voters in 2018 (See under Table 2, "All races") https://www.census.gov/data/tables/time-series/demo/voting-and-registration/p20-583.html
- 9 See methodology section for how the number of views are estimated
- 10 <u>https://www.buzzfeednews.com/article/craigsilverman/viral-fake-election-news-outperformed-real-news-on-facebook</u>
- 11 https://www.buzzfeednews.com/article/craigsilverman/viral-fake-election-news-outperformed-real-news-on-facebook
- 12 <u>http://archive.fo/gdhbu</u>
- 13 http://archive.ph/22ozw
- 14 http://archive.fo/O5eOv
- The Avaaz team is aware this post has a small label incorporating "Satire", but it is in a font size so small that it barely registers. This and the two other similar examples have been deliberately included on this report because the clear danger they present to national democractic debates. The fact that all three examples went viral and major fact checkers were compelled to debunk them as "false", clearly indicates that once viral on social media, so-called "satire" can easily be interpreted as real news. The use of "satire" can yet be another tactic of disinformation, as it has been widely reported by BBC, Poynter, and Punditfact. http://archive.fo/O5eOv
- 16 http://archive.ph/6V8uG
- 17 http://archive.ph/UfW5D
- 18 http://archive.is/wf8rY
- 19 <u>http://archive.is/nE8lc</u>
- 20 http://archive.is/uM8RE
- 21 http://archive.is/7M3Gc
- They use more than 8 labels including fake news, false, not true, pants on fire, miscaptioned, mostly false, and no evidence.
- 23 http://archive.is/jU8F5
- According to Snopes this rating typically "involves claims for which there is little or no affirmative evidence, but for which declaring them to be false would require the difficult (if not impossible) task of our being able to prove a negative or accurately discern someone else's thoughts and motivations." Available at: https://www.snopes.com/fact-check/rating/unproven/
- For example, the claim that "Alexandria Ocasio-Cortez claims walls can't be built in mountains" is labelled as "unproven" as Snopes found it impossible to find any evidence that Ocasio-Cortez had ever said it at all, despite extensive searching. In the absence of this proof, alleging that she did say it was very misleading and highly prejudicial to her credibility as a politician.
- 26 https://www.facebook.com/facebookmedia/blog/working-to-stop-misinformation-and-false-news